

Always Connected. Always Secure.

Next-Generation Out-of-Band Communication



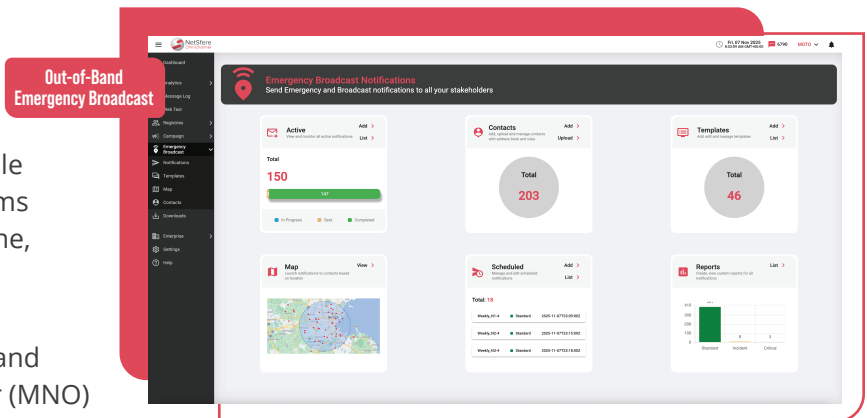
In today's enterprise environment, communication is no longer simply about sending a message - it's about being able to send it when everything else fails. Enterprises face increasing risks: cyber-attacks, cloud outages, network failures, and infrastructure compromises that can knock out email, unified communications or telephony. When that happens, critical messages slip through the cracks - employees are isolated, leadership cannot mobilise, and regulatory audit trails vanish.

Introducing NetSfere's dedicated out-of-band communication channel: an alternative path that lives outside your primary systems, and keeps your business talking when silence is not an option.

NetSfere's Out-of-Band Communication

NetSfere's industry-leading Out-of-Band Communication capability is a resilient IT-controlled safeguard that guarantees business continuity, compliance, and reliable communications even when primary systems like email, PBX, or cloud platforms are offline, degraded, or compromised.

Built on NetSfere's Omnichannel platform and backed by global Mobile Network Operator (MNO) infrastructure, this next-generation capability delivers carrier-grade reliability and global reach, ensuring enterprises stay connected when it matters most.



Key Capabilities at a Glance



Always-On Resilience

Functions outside email, PBX, and cloud communication tools to ensure continuity during outages, cyberattacks, or infrastructure failures.



Carrier-Grade Delivery

Leverages telecom infrastructure for real-time broadcasting across SMS, MMS, RCS, and email.



IT-Controlled & Compliant

Provides fully encrypted, auditable communications aligned with HIPAA, GDPR, FINRA, and other regulatory standards.



One-Click Activation

Instantly enables secure emergency workflows directly from the Admin Console.

Why It Matters

Business Continuity

Whether you face a cyber incident, a cloud provider outage or telephony collapse—communication remains uninterrupted.

Operational Agility

Teams can mobilise and collaborate even when standard tools are down—leadership can send company-wide alerts, crisis teams can coordinate, and partner ecosystems stay connected.

Regulatory & Audit Readiness

Organizations in finance, healthcare, legal, retail and supply chain industries can prove they communicated when it mattered—with full encryption, archiving and audit trails.

Risk Mitigation

By embedding an out-of-band path, enterprises neutralise the single point of failure that consumer-grade messaging or legacy systems often create.

Use-Case Scenarios

- A major data-centre outage knocks out email and conferencing; NetSfere's out-of-band channel immediately notifies all users.
- A cyber intrusion locks out internal platforms; IT triggers out-of-band alerts and manual escalation workflows—preserving communication while containment happens.
- A global field-force needs to reach remote staff when local VPNs fail; the channel uses carrier SMS/RCS to reach mobile devices without reliance on WiFi.
- A healthcare trust must coordinate across partners during system downtime; out-of-band messages maintain the care-team loop and audit logs satisfy compliance teams.

Secure Your Communication with NetSfere

NetSfere empowers enterprises with secure, compliant, and resilient communication designed for today's hybrid, high-risk environment. Built on carrier-grade infrastructure and protected by end-to-end, quantum-resilient encryption, it ensures data privacy and business continuity even during outages or cyber threats. With centralized IT control, regulatory compliance (FedRAMP, SOC2, HIPAA, GDPR, FINRA), and innovative features like AI-powered collaboration and out-of-band communication, NetSfere delivers unmatched reliability and agility. Trusted by global leaders across healthcare, finance, and government, NetSfere is more than a platform—it's a partner in enabling communication without compromise.